| Percentage of FOIS completed within 20 days (by month) | Percentage completed within 0-3 days (out of total FOIS completed within 20 days) | within 4-7 days (out of | completed within 20 days) | Percentage completed within 13-16 days (out of total FOIs completed within 20 days) |
|--|---|-------------------------|---------------------------|---|
| 80%  | 29%   | 27%                     | 2%                        | 7%  |
| 75%  | 23%   | 23%                     | 7%                        | 2%  |
| 86%  | 27%   | 37%                     | 2%                        | 4%  |

| Percentage completed within 17-19 days out of total FOIS completed within 20 days) | on 20th day (out of total | Number of requests on hold waiting clarification or withdrawn | Number of requests where the information was granted in full | Number of requests where the information was refused in full |   |
|--|---------------------------|---|--|--|---|
| 2%   | 0%                        | 2   | 1  | 5  | 8 |
| 5%   | 9%                        | 3   | 1  | 5  | 2 |
| 8%   | 2%                        | 3   | 3.   | 2  | 6 |

| Number of requests where the information was granted in part and refused in part | Number of requests where the information was not held | New Internal Reviews requested | Internal Reviews<br>completed |   |
|--|---|--------------------------------|-------------------------------|---|
| 2  | 9   | (                              | )                             | 0 |
| 0  | 11  |                                | I                             | 0 |
| 0  | 3   | C                              | )                             | 0 |