

RIBBLE VALLEY BOROUGH COUNCIL

Council Offices
Church Walk
CLITHEROE
Lancashire BB7 2RA
www.ribblevalley.gov.uk



Helpline: 01200 414599

My ref: GM/JEB/9/21/13/L2

Address1
Address2
Address3
Address4
Address5
Address6
Lancashire BB? ???

Dear Resident

RE: 3 STREAM WHEELED BIN REFUSE COLLECTION AND RECYCLING SERVICE

Following the highly successful introduction of the use of wheeled bins in your area the scheme is being extended in two phases to cover the rest of Ribble Valley. In doing so some changes are being made which will affect you as an existing user of the service.

The collection rounds are being changed to allow the service to be extended in the most efficient way. In some cases this will mean that from week commencing **29th October** the day of collection may change. In addition some changes are also being made to where the wheeled bins themselves need to be left out for collection, what should and should not be put in each of the bins and no longer will excess waste left in bags on or by the wheeled bins be collected. In your case your wheeled bins need to be by the rear entrance to your property for collection.

The council has decided that all wheeled bins shall be fitted with a microchip, which will carry information about which address the bin belongs to. This will help to reduce lost or stolen bins as well as provide us with more accurate information about the number of households that are taking part in recycling. We will not use this information to impose any fines or charges. To fit microchips to your bins the bin manufacturers will be visiting your property during the next 2 to 3 months. The fitting of the microchip will only take a couple of minutes at each house. Please make sure that your bins are easily accessible during this period. The people coming to fit the microchips will be carrying appropriate identification and will make themselves known to you.

Shortly you will receive a new information pack which will tell you from week commencing **29th October** on which day your waste will be collected and set out all the information you need regarding the use of your wheeled bins and what changes have been made to the service.

Please take time to read the contents of the leaflet but if you require and further advice or information please call our operators on the Refuse and Recycling help line on 01200 414599 or visit the councils website at www.ribblevalley.gov.uk

Yours sincerely

A handwritten signature in black ink, appearing to read 'G M Jagger'.

G M JAGGER
STREET SCENE MANAGER