

RIBBLE VALLEY BOROUGH COUNCIL
REPORT TO POLICY AND FINANCE COMMITTEE

DECISION

Agenda Item No 11

meeting date: 18 JUNE 2019
title: VOLUNTARY ORGANISATION GRANTS – CITIZENS ADVICE BUREAU
PERFORMANCE MONITORING INFORMATION
submitted by: DIRECTOR OF RESOURCES
principal author: VALERIE TAYLOR

1. PURPOSE

- 1.1 To receive and consider the performance monitoring information provided by the Ribble Valley Citizens Advice Bureau for the quarter ending March 2019.
- 1.2 To consider whether to approve payment for the next quarterly instalment of voluntary organisation grant to the Citizens Advice Bureau.

2. BACKGROUND

- 2.1 At your last meeting you approved grants supporting 20 voluntary organisations across the borough totalling £105,500. You also agreed to hold back the unallocated budget remaining of £5,810 which equated to approximately 5% of the grant pot available for any new applications that may arise during the year.
- 2.2 Concern was expressed by members that the proposed allocation for the Citizens Advice Bureau dominated the grants to be awarded representing approximately 50% of the total budget available.
- 2.3 Although it was recognised that the Citizens Advice Bureau have an important role to play it was also felt that the Council should receive regular updates on their work with measurable targets in order for the Council to be sure that the grant was well spent.
- 2.4 Members therefore approved that the agreed grant amount for the Citizens Advice Bureau of £52,500 be paid quarterly in advance subject to satisfactory monitoring information being received and approved by this Committee. You further asked that the CAB be advised that they cannot rely upon this level of grant in future years.

3. MONITORING INFORMATION

- 3.1 The manager of the Citizens Advice Bureau has supplied monitoring information for the latest quarter available i.e. up to the end of March 2019. This is attached at Annex 1.

4. RECOMMENDATION

- 4.1 Members consider the monitoring information supplied by the Citizens Advice Bureau and decide whether to approve payment of the grant for the second quarter of £13,125.

SENIOR ACCOUNTANT

DIRECTOR OF RESOURCES

PF33-19/VT/AC
6 JUNE 2019



Key Statistics

Ribble Valley (member)

03/01/2019 29/03/2019

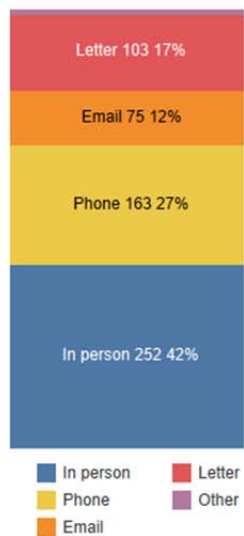
Summary

Clients	171
Quick client contacts	181
Issues	544
Activities	601
Cases	110

Outcomes

Income gain	£45,056
Re-imbursments, services, loans	£90
Debts written off	£50,130
Repayments rescheduled	£3,041
Other	£15,596

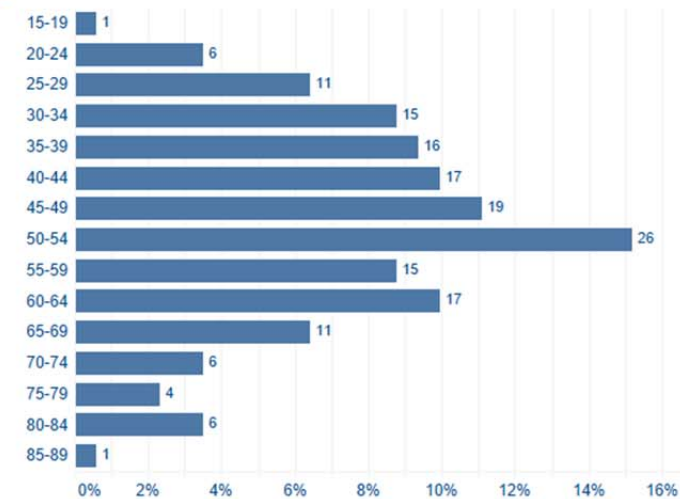
Channel



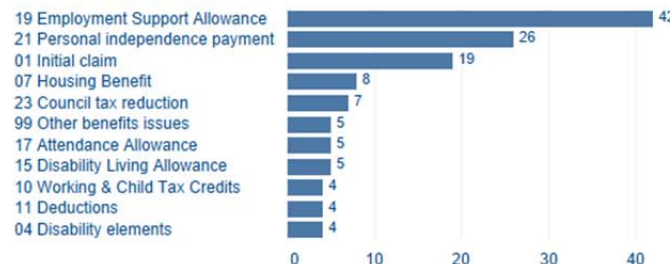
Issues

Issues	Clients
Benefits & tax credits	68
Benefits Universal Credit	14
Consumer goods & services	5
Debt	42
Employment	2
Financial services & capability	3
Health & community care	2
Housing	7
Immigration & asylum	2
Legal	5
Other	6
Relationships & family	6
Tax	7
Travel & transport	12
Utilities & communications	3
Grand Total	544

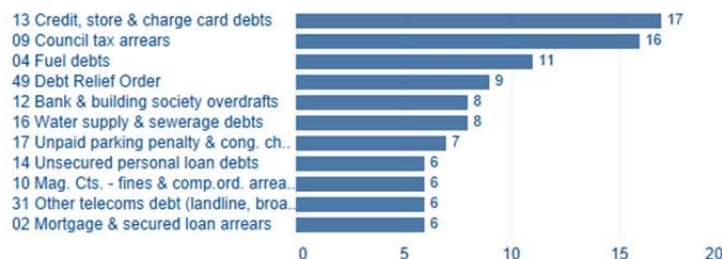
Age



Top benefit issues



Top debt issues



Gender



Disability / Long-term health



Ethnicity

