

RIBBLE VALLEY BOROUGH COUNCIL REPORT TO PLANNING AND DEVELOPMENT COMMITTEE

Agenda Item No. 11

meeting date: 6th SEPTEMBER 2018
 title: 2017/2018 YEAR-END PERFORMANCE INFORMATION
 submitted by: DIRECTOR OF RESOURCES
 principal author: MICHELLE HAWORTH – PRINCIPAL POLICY AND PERFORMANCE OFFICER

1 PURPOSE

- 1.1 This is the year-end report of 2017/2018 that details performance against our local performance indicators.
- 1.2 Regular performance monitoring is essential to ensure that the Council is delivering effectively against its agreed priorities, both in terms of the national agenda and local needs.
- 1.3 Relevance to the Council's ambitions and priorities:
 - Community Objectives –
 - Corporate Priorities –
 - Other Considerations -

Monitoring our performance ensures that we are both providing excellent services for our community as well as meeting corporate priorities.

2 BACKGROUND

- 2.1 Performance Indicators are an important driver of improvement and allow authorities, their auditors, inspectors, elected members and service users to judge how well services are performing.
- 2.2 A rationale has been sought for maintaining each indicator – with it either being used to monitor service performance or to monitor the delivery of a local priority.
- 2.3 The report attached at Appendix 1 comprises the following information:
 - The outturn figures for all local performance indicators relevant to this committee for 2017/18. Notes are provided where necessary to explain significant variances either between the outturn and the target or between 2017/2018 data and 2016/2017 data. A significant variance is greater than 15% (or 10% for cost PIs).
 - Performance information is also provided for previous years for comparison purposes (where available) and the trend in performance is shown.
 - Targets for service performance for the year 2017/2018 are provided and a 'traffic light' system is used to show variances of actual performance against the target as follows: Red: service performance significantly below target (i.e. less than 75% of target performance), Amber: performance slightly below target (i.e. between 75% and 99% of target), Green: target met/exceeded.
 - Targets have also been provided for 2018/2019.
- 2.4 These tables are provided to allow members to ascertain how well services are being delivered against our local priorities and objectives, as listed in the Corporate Strategy.
- 2.5 Analysis shows that of the 7 indicators that can be compared to target:
 - 71.42% (5) of PIs met target (green)
 - 14.29% (1) of PIs close to target (amber)

- 14.29% (1) of PIs missed target (red)
- 2.6 Analysis shows that of the 24 indicators where performance trend can be compared over the years:
- 66.67% (16) of PIs improved
 - 12.5% (3) of PIs stayed the same
 - 20.83% (5) of PIs worsened
- 2.7 Where possible audited and checked data has been included in the report. However, some data may be corrected following the work of Internal Audit and before the final publication of the indicators on the Council's website.
- 2.8 Indicators can be categorised as 'data only' if they are not suitable for monitoring against targets – these are marked as so in the report.
- 3 GENERAL COMMENTS ON PERFORMANCE AND TARGETS
- 3.1 In respect of PIs for Planning Services, John Macholc, Head of Planning Services, has provided the following information regarding performance and targets:
- 3.2 **PI PL2 - Planning appeals allowed** - Committee overturns have resulted in more appeals being allowed
- 4 RISK ASSESSMENT
- 4.1 The approval of this report may have the following implications
- Resources - None
 - Technical, Environmental and Legal – None
 - Political - None
 - Reputation – It is important that correct information is available to facilitate decision-making.
 - Equality & Diversity - None
- 5 CONCLUSION
- 5.1 Consider the 2017/2018 performance information provided relating to this committee.

Michelle Haworth
PRINCIPAL POLICY AND
PERFORMANCE OFFICER









Jane Pearson
DIRECTOR OF RESOURCES

BACKGROUND PAPERS:























REF:

For further information please ask for Michelle Haworth, extension 4421

APPENDIX 1

PI Status		Long Term Trends	
	Alert		Improving
	Warning		No Change
	OK		Getting Worse
	Unknown		
	Data Only		

Planning Performance Information 2017/2018

PI Code	Short Name	2016/17	2017/18		2018/19	Current Performance	Trend year on year	Corporate Objective
		Value	Value	Target	Target			
PI PL2 (BV204)	Planning appeals allowed	35.0%	41.0%	23.0%	30.0%			
PI PL2a	Planning appeals received - householder appeal	11	4					
PI PL2b	Planning appeals received - written representation	30	12					
PI PL2c	Planning appeals received - Inquiry	1	1					
PI PL2d	Planning appeals received - Hearings	2	3					
PI PL2e	Planning appeals determined - Householder appeal	11	3					
PI PL2f	Planning appeals determined - written representation	33	13					
PI PL2g	Planning appeals determined - Inquiry	0	0					
PI PL2h	Planning appeals determined - Hearings	2	3					
PI PL3	Applications refused by committee but recommended for approval	0	0					
PI PL4	Applications approved by committee but officers recommended for refusal	8	4					

PI Code	Short Name	2016/17	2017/18		2018/19	Current Performance	Trend year on year	Corporate Objective
		Value	Value	Target	Target			
PI PL5 (BV188)	% of planning decisions delegated to officers	93.54%	96.05%					
PI PL14a (N157a)	Processing of planning applications: Major applications	100.00%	86.11%	50.00%	50.00%			
PI PL14b (N157b)	Processing of planning applications: Minor applications	83.44%	91.51%	65.00%	65.00%			
PI PL14c (N157c)	Processing of planning applications: Other applications	85.41%	89.11%	75.00%	75.00%			
PI PL14d	Processing of planning applications: Number of applications received	693	710					
PI PL14e	Processing of planning applications: Number of applications determined	651	659					
PI PL14f	Processing of planning applications: Number of applications withdrawn	52	44					
PI PL14g	Processing of planning applications: Number of applications determined under delegated powers	609	633					
PI PL14h	Processing of planning applications: Number of applications approved	513	589					
PI PL14i	Processing of planning applications: Number of applications refused	138	70					
PI RH10 (BV106)	% New homes built on previously developed land	28.97%	24%	30.00%	30.00%			
PI RH11	Number of new homes granted planning permission	194	409	85	100			
PI RH12	Number of new homes constructed	390	400	280	280			To conserve our countryside, the natural beauty of the area and enhance our built environment; and To meet the housing needs of all sections of the Community