

RIBBLE VALLEY BOROUGH COUNCIL REPORT TO COMMUNITY SERVICES COMMITTEE

Agenda Item No.

meeting date: TUESDAY 22 MAY 2018
title: COMMUNITY TOILET SCHEME REVIEW
submitted by: J. HEAP – DIRECTOR OF COMMUNITY SERVICES
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1 PURPOSE

1.1 To look at current issues affecting parking in the borough.

1.2 Relevance to the Council's ambitions and priorities:

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Council Ambitions – To be a well-managed Council providing efficient services based on identified customer needs.

Corporate Priorities:

With respect to PEOPLE:

Promote community cohesion.
Encourage more involvement in community participation.
Maintain the sustainability of the rural community across Ribble Valley.

With respect to PLACES:

Maintain the sustainability of our towns and villages as service centres.

With respect to PROSPERITY:

Develop the tourism offer in the area.
Encourage and support social enterprises.

Other Considerations – Economic – encouraging greater levels of spend through tourism by attracting visitors into the retail premises.

2 BACKGROUND

2.1 The Ribble Valley Community Toilet Scheme was introduced in 2011. The scheme was born from the need to provide additional toilet facilities due to the closure of a number of the Public Conveniences within the Ribble Valley.

2.2 The Ribble Valley area attracts a large volume of people each year through tourism and through other outdoor activities such as rambling and sightseeing. The facilities are

seen as a necessity in some areas of the Ribble valley and for this reason would be missed. With this in mind Ribble Valley Borough Council thought of alternative ways of providing the facilities. The Ribble Valley Community Toilet scheme was a good way of continually providing a good service whilst managing to reduce the number of public conveniences.

- 2.3 Business in the borough that have signed up for the scheme will allow members of the general public into their premises to use their facilities as a public convenience. It is mainly aimed at Pubs and Cafés but a number of supermarkets and stores have also signed up for the scheme. All business that have signed to the scheme have agreed to display an approved sticker in their windows, close to the main entrance to show that they are part of the scheme. We have recently reviewed the list of the members of the scheme; the review is the main body of this report

3 RESULTS

- 3.1 List of the current members confirmed by review

| Establishment Name |
|--|
| Lower Buck PH |
| Waddington Arms PH |
| Country Kitchen |
| Emporium Wine Bar / Restraunt |
| Café Nero |
| The Swan and Royale |
| Tescos |
| Sainsbury's |
| Atrium Café |
| Maxwells |
| Homebase |
| LCC Library |
| Callooh Calley Café |
| Brown Cow - Chatburn |
| The Black Bull Inn - Chatburn |
| Booths Service Station - Longridge |
| Sainsbury's - Longridge |
| Billys Bar - Longridge |
| No.65 (café & deli) - Longridge |
| Old Station Café - Longridge (not yet confirmed) |
| Duram Ox - Longridge |

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|--|
| LCC Library - Longridge |
| Old Oak - Longridge |
| The Corporation Arms - Longridge |
| Millstone - Mellor |
| Traders Arms - Mellor |
| Blackbull Ribchester |
| Ribchester Arms - Ribchester |
| New Drop Inn - Dutton |
| Tosside Community Centre |
| Calves Head PH |
| Bashall Barn -Twitter Lane |
| Broughton Inn - Broughton |
| MacDonald's A59 Services |
| Cooperative Service Station - A 59 Services |
| Little Moor Service Station |
| Black bull - Old Lango |
| To be asked to return at the next review |
| Plough Inn - Grimsnargh |
| Bull and Royal - Longridge |
| Ye Horns Inn - Longridge (closed for renovation) |
| Old Station Café - Longridge (to confirm) |

- 3.2 The numbers of business that have signed up are still high [37] but we have seen a decline in numbers from 47.
- 3.3 Some of the business that are included on the original list are no longer operational. Other factors have meant that some original members no longer want to be part of the scheme. In Longridge there have been recent spates of vandalism, particularly aimed at toilets and public convinces meaning that some of the business in that area sadly no longer want to be part of the scheme.
- 3.4 In particular Longridge Town Council have discussed continuing with the scheme at their committee due to the recent anti-social behaviour in relation to their Old Station café site and are still awaiting a decision on whether they intend to continue to be part of the scheme.
- 3.5 One or two of the other scheme members also noted that they were happy to let people use their facilities as non-customers but they weren't happy to display the sticker in their windows, due to aesthetics.
- 3.6 In Longridge The Community Safety Partnership (CSP) are looking at methods to combat the problems with the youths in the area by introducing social inclusion projects that will hopefully reduce the antisocial activities that are currently plaguing the area. This could mean that some of the members that we have lost since the project started

may return once the problem has been eradicated. It is proposed to review the scheme again in around 3 years time.

4 **CONCLUSION**

- 4.1 The scheme has been a success over the last seven years so it is proposed that the scheme continues and operates in the same manner as it currently does with no specific changes.
- 4.2 Some of the premises have requested new stickers to display in their windows. The old stickers created for the scheme have been used as they still look relatively modern and are adequate for the purpose of indicating that the premises are members of the scheme.
- 4.3 The concerns of the members that have left the scheme have been noted and it is proposed to ask if they would like to re-join the scheme again at the next review if their issues have been addressed.

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REF: Adrian Harper Community Services 25.04.17