RIBBLE VALLEY BOROUGH COUNCIL | INFREDORT TO POLICY & FINANCE COMMITTEE

INFORMATION

Agenda Item No 18

meeting date: 21 SEPTEMBER 2010

title: REVENUES AND BENEFITS GENERAL REPORT

submitted by: DIRECTOR OF RESOURCES

principal author: MARK EDMONDSON

1 PURPOSE

- 1.1 To inform committee of debts outstanding for business rates, council tax and sundry debtors. Also to update committee on Benefits Performance, including Benefits Fraud investigations, Prosecutions and Sanctions.
- 1.2 Relevance to the Council's ambitions and priorities:
 - Council Ambitions/Community Objectives/Corporate Priorities

Without the revenue collected from rates, council tax and sundry debtors we would be unable to meet the Council's ambitions, objectives and priorities.

- 2 NATIONAL NON-DOMESTIC RATES (NNDR)
- 2.1 The following is a collection statement to 8 September 2010:

| | £000 | £000 | 2010/11 % to 8 Sept | 2009/10 % to 8 Sept |
|---|--------|--------|------------------------------|------------------------------|
| Balance Outstanding 1 April 2010 | | 383 | | |
| NNDR amounts due | 14,491 | | | |
| Plus costs | 4 | | | |
| Transitional surcharge | 319 | | | |
| Write ons | 7 | | | |
| | 14,821 | | | |
| Less | | | | |
| - Transitional relief | -1,071 | | | |
| - Exemptions | -567 | | | |
| - Charity, Rural, Former Agricultural Discretionary Relief | -707 | | | |
| - Small Business Rate Relief | -583 | | | |
| - Write offs | -43 | | | |
| - Interest Due | -9 | | | |
| | -2,980 | 11,841 | | |
| Total amount to recover | | 12,224 | | |
| Less cash received to 8 Sept | | -5,999 | 49.1 | 50.6 |
| Amount Outstanding | | 6,225 | 50.9 | 49.4 |

NB The figures included in the table include not only those charges for 2010/11 but also those relating to previous years, but we are required to report to the Department of Communities and Local Government (DCLG) our in year collection rate. This figure is published and is used to compare our performance with other local authorities. On this measure our current in year collection rate at 31 August 2010 is 48.7% compared with 48.5% at 31 August 2009.

3 COUNCIL TAX

3.1 The following is a collection statement for Council Tax to 8 September 2010:

| | £000 | £000 |
|----------------------------------|--------|---------|
| Balance Outstanding 1 April 2010 | | 403 |
| Council Tax amounts due | 36,853 | |
| Plus costs | 32 | |
| Transitional relief | 4 | |
| Write ons | 2 | |
| | 36,891 | |
| Less - Exemptions | -891 | |
| - Discounts | -2,850 | |
| - Disabled banding reduction | -44 | |
| - Council Tax Benefit | -2,258 | |
| - Write offs | -10 | |
| | -6,053 | 30,838 |
| Total amount to recover | | 31,241 |
| Less cash received to 8 Sept | | -15,462 |
| Amount Outstanding | | 15,779 |

| 2010/11 % to 8 Sept | 2009/10 % to 8 Sept |
|------------------------------|------------------------------|
| | |
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| | |
| 49.5 | 49.6 |
| 50.5 | 50.4 |

NB The figures included in the table include not only those charges for 2010/11 but also those relating to previous years, but we are required to report our in year collection rate to the DCLG. This figure is published by them and is used to compare our performance against other local authorities. On this measure our current in year collection rate at 31 August 2010 is 49.4% compared to 49.4% at 31 August 2009.

5 SUNDRY DEBTORS

5.1 A summary of the sundry debtors account at 13 September 2010 is:

| | £000 | % |
|---------------------------------|-------|-----|
| Amount Outstanding 1 April 2010 | 392 | |
| Invoices Raised | 721 | |
| | 1,113 | 100 |
| Less Paid | 696 | 63 |
| Total Outstanding | 417 | 37 |

| Aged Debtors | 000s | % |
|----------------|------|-------|
| < 30 days | 84 | 20.14 |
| 30 - 59 days | 60 | 14.38 |
| 60 - 89 days | 11 | 2.64 |
| 90 - 119 days | 15 | 3.60 |
| 120 – 149 days | 16 | 3.84 |
| 150+ days | 231 | 55.4 |
| | 417 | 100 |

6 HOUSING BENEFIT - PERFORMANCE

6.1 The main indicators for Housing Benefit and Council Tax Benefit performance are the National Indicators for Right Benefit and Right Time. The benefit section also report on Local Performance Indicator's that have been set within the department for Benefit fraud and Overpayments.

The Department of Work and Pensions does not require Local Authorities (LA's) to report on any other Performance Measures but encourages them to monitor their own performance locally.

We obviously consider it very important to monitor benefit fraud and also overpayment data.

6.2 HOUSING BENEFIT RIGHT TIME INDICATOR 2010/2011

Right time indicator of period 1 April 2010 – 30 June 2010

The right time indicator measures the time taken to process HB/CTB new claims and change events; this includes changes in circumstances, interventions, fraud referrals and prints generated by the benefit department.

| Target for year | Actual Performance | Average Performance |
|-----------------|--------------------|------------------------|
| 12 days | 10.90 days | 20 days per IRRV |

Performance for new claims for period 1 April 2010 – 30 June 2010

| Target for year | Actual Performance | Top Grade 4 for all LA's 2007/08 |
|-----------------|--------------------|-------------------------------------|
| 20 days | 20.09 days | Under 30 days |

7 HOUSING BENEFIT FRAUD

7.1 The following is summary of fraud investigation for the period 1 April 2010 to 30 June 2010.

| Completed fraud investigations | | 1 | Average cas | seload (YTD) |
|--------------------------------|----|---|-------------|--------------|
| 1.04.2010 - 30.06.2010 | 46 | | 2010/2011 | 2,751 |

| Number of inv | estigations per 1 | ,000 caseload |
|---------------|-------------------|---------------|
| 2010/2011 | 46/2,751 | 16.72 |

7.2 Number of Housing/Council Tax Benefit Prosecutions and Sanctions per 1,000 caseload

The following is a summary of fraud prosecutions and sanctions for the period 1 April 2010 to 30 June 2010.

| 2010/2011 | |
|--------------------------|---|
| Cautions | 1 |
| Administrative penalties | 1 |
| Successful prosecutions | 0 |
| Total | 2 |

| Average caseload (YTD) | | |
|------------------------|-------|--|
| 2010/2011 | 2,751 | |

| Number of prosec | utions/sanctions per 1 | ,000 caseload |
|------------------|------------------------|---------------|
| 2009/2010 | 2/2,751 | 0.73 |

7.3 Ribble Valley Borough Council has brought one formal caution and one administration penalty for benefit fraud during the period 1 April 2010 to 30 June 2010.

All the above offences were a result of failing to report a change in their circumstances promptly. These have created overpayments in Housing/Council Tax benefit for £2,271.39. The claimant given an administration penalty must also pay back £92.50 (30% of the overpayment).

8 HOUSING BENEFIT OVERPAYMENTS

8.1 Overpayment means any amount paid as Housing Benefit when there was no entitlement under the regulations. The performance for the period 1 April 2010 to 30 June 2010 is as follows:

| Performance Measure | % |
|---|-------|
| The amount of Housing Benefit (HB) overpayments recovered during the period being reported on as a percentage of HB overpayments deemed recoverable during that period. | 83.57 |

| Performance Measure | % |
|---|-------|
| The amount of Housing Benefit (HB) overpayments recovered during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the financial year plus amount of HB overpayments identified during the period. | 26.03 |
| The amount of Housing Benefit (HB) overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the financial year, plus amount of HB overpayments identified during the period. | 0.00 |

9 RECOMMENDED THAT COMMITTEE

9.1 Note the continuing progress that we make in collecting these debts, and the performance of our Housing Benefit Section remains excellent.

REVENUES AND BENEFITS MANAGER

PF41-10/ME/AC 8 September 2010