


















# Performance Plan - Full Listing of RVBC Performance Indicators 2008/09

10<sup>th</sup> June 2009

PI Status		Long Term Trends		Short Term Trends	
	This PI is significantly below target.		The value of this PI has improved in the long term.		The value of this PI has improved in the short term.
	This PI is slightly below target.		The value of this PI has worsened in the long term.		The value of this PI has worsened in the short term.
	This PI is on target.		The value of this PI has not changed in the long term.		The value of this PI has not changed in the short term.
	This PI cannot be calculated.				
	This PI is a data-only PI.				

## Adult Health & Well-being and Tackling Exclusion and Promoting Equality

PI Code	Short Name	2007/08 All DCs - Median 2007/08		2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target									
NI 119	Self-reported measure of people's overall health and wellbeing	No data for this range		80.1%	80.3%	81%		82%						
NI 129	End of life care – access to appropriate care enabling people to be able to choose to die at home	No data for this range		No data for this range				No data for this range						Data from ONS mortality data (deaths by place of occurrence); Reporting organisation - Department of Health. Data not yet available.
NI 137	Healthy life expectancy at age 65	No data for this range		No data for this range				No data for this range						Baselines and targets will be set on the basis of healthy life expectancy from the Census 2001.

PI Code	Short Name	2007/08	All DCs -	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target									
NI 138	Satisfaction of people over 65 with both home and neighbourhood	No data for this range		93.2%		No data for this range								
NI 139	The extent to which older people receive the support they need to live independently at home	No data for this range		39		39		40						
NI 140	Fair treatment by local services	No data for this range		81		No data for this range								



## Community Safety & Well Being

PI Code	Short Name	2007/08	All DCs -	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target									
LPI CD8 (BV225)	Actions Against Domestic Violence	54.5%	No data for this range	54.5%	54.5%		54.5%		54.5%					





## Corporate Health

PI Code	Short Name	2007/08	All DCs -	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target									
LPI CH9 (BV3)	Overall satisfaction with the authority	No data for this range		59.61%	66%		N/A		65%		N/A			
LPI CH10 (BV2a)	Equality Standard for Local Government	1	No data for this range	1	2		2		2		3			
LPI CH11 (BV2b)	Duty to Promote Race Equality	36.84%	74%	36.84%	42.1%		42.1%		42.1%		42.1%			Calculation based on 7 out of 19 'yes' responses to the criteria i.e a, b, c, g, h & i - amended from 31.58



PI Code	Short Name	2007/08	All DCs -	2008/09		LAA Targets Targets 2009/10	Annual 2009/10	LAA Targets Targets 2010/11	Annual 2010/11	LAA Targets Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target									
LPI CH13 (BV11a)	Top 5% of Earners: Women	25.00%	27.89%	21.43%	25.00%		25.00%		25.00%		25.00%			
LPI CH14 (BV11b)	Top 5% of Earners: Ethnic Minorities	.00%	.00%	.00%	.00%		.00%		.00%		.00%			
LPI CH15 (BV11c)	Top 5% of Earners: with a disability	6.25%	3.32%	7.14%	6.25%		6.25%		6.25%		6.25%			
LPI CH16 (BV12)	Working Days Lost Due to Sickness Absence	5.00	9.34	6.85	4.50		6.00		5.50		5.50			
LPI CH17 (BV14)	Percentage of Early Retirements	.00%	.26%	.42%	.37%		.42%		.42%		.84%			In 2007/08 .37% related to 1 person this now calculates to .42%
LPI CH18 (BV15)	Percentage of Ill- health Retirements	.37%	.21%	.00%	.37%		.42%		.00%		.00%			
LPI CH19 (BV16a)	Percentage of Employees with a Disability	3.77%	3.82%	7.45%	3.77%		7.45%		7.45%		7.45%			Amended from 7.38% following IA checks to reflect the guidance
LPI CH20 (BV16b)	Percentage of Economically Active People who have a Disability	12.62%	No data for this range	12.62%	12.62%		12.62%		12.62%		12.62%			
LPI CH21 (BV17a)	Ethnic Minority representation in the workforce - employees	.4%	1.7%	.9%	.7%		.42%		.42%		.42%			
LPI CH22 (BV156)	Buildings Accessible to People with a Disability	85.71%	No data for this range	No data for this range	100.00%		100.00%		100.00%		100.00%			Data not provided
LPI FS7 (BV8)	% of invoices paid on time	95.49%	96.16%	98.01%	97.00%		97.00%		97.00%		97.00%			
LPI RB5 (BV9)	% of Council Tax collected	99.18%	98.28%	99.07%	98.50%		98.50%		98.50%		98.50%			

PI Code	Short Name	2007/08	All DCs -		2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target										
LPI RB6 (BV10)	Percentage of Non-domestic Rates Collected	99.35%	99.10%	98.29%	98.50%		98.50%		98.50%						Collection rate for 2008/9 below target due to changes made by DCLG to Empty Property Rates from 1.4.08 and credit crunch/recession.

## Environment & Environmental Health

PI Code	Short Name	2007/08	All DCs -		2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target										
LPI EH13 (BV218a)	Abandoned vehicles - % investigated within 24 hrs	100.00%	96.00%	100.00%	100.00%		100.00%		100.00%			100.00%			
LPI EH14 (BV218b)	Abandoned Vehicles - % removed within 24 hours of required time	100.00%	90.48%	100.00%	100.00%		100.00%		100.00%			100.00%			

## Housing

PI Code	Short Name	2007/08	All DCs -		2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target										
LPI HS1 (BV64)	No of private sector vacant dwellings that are returned into occupation or demolished	14	24	7	20		20		20						
LPI HS5 (BV183b)	Length of stay in temporary accommodation (Hostel)	11.50	1.10		9.00		6.00		6.00						Data not provided
LPI HS6 (BV213)	Preventing Homelessness - number of households where homelessness prevented	1	3		1		1		1						Data not provided

## Housing Benefit and Council Tax Benefit

PI Code	Short Name	2007/08	All DCs -	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note Date	Latest Note
		Value	Median 2007/08	Value	Target										
LPI RB7 (BV76c)	Housing Benefits Security number of fraud investigations	54.96	No data for this range	52.61	35.00		55.00		56.00		57.00				
LPI RB8 (BV76d)	Housing Benefits Security number of prosecutions & sanctions	5.66	No data for this range	3.58	3.00		4.78		5.00		5.10				
LPI RB10 (BV79b1)	Percentage of Recoverable Overpayments Recovered (HB) that are recovered during period	78.52%	74.28%	89.69%	75.00%		75.00%		75.00%		75.00%				
LPI RB11 (BV79b2)	HB overpayments recovered as % of the total amount of HB overpayment debt outstanding	44.74%	32.20%	48.12%	40.00%		41.00%		42.00%		42.00%				
LPI RB12 (BV79b3)	Percentage of Recoverable Over payments Recovered (HB)	4.22%	No data for this range	.95%	3.00%		3.00%		3.00%		3.00%				
LPI RB13 (BV78a)	Speed of processing - new HB/CTB claims	22.5	23.1	21.0	25.0		21.0		20.0		19.0				

## Local Economy and Environmental Sustainability

PI Code	Short Name	2007/08	All DCs -	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target									
NI 151	Overall Employment rate (working-age)	No data for this range	No data for this range	No data for this range						This data is collected by the Office for National Statistics - available mid-August				
NI 152	Working age people on out of work benefits	No data for this range	No data for this range	No data for this range						Reported by Jobcentre Plus from Work and Pensions Longitudinal Study (WPLS)				

PI Code	Short Name	2007/08		2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		All DCs - Median Value 2007/08	Value	Value	Target									
NI 154	Net additional homes provided	No data for this range		No data for this range		No data for this range					?	?	Northern and Midlands local authorities report this directly through the Housing Flows Return – which is compiled in the sept following year end	
NI 155	Number of affordable homes delivered (gross)	40	No data for this range	49	46	50		55				✓	↑	
NI 156	Number of households living in temporary accommodation	No data for this range		6	3	3		3				●	?	
NI 157a (BV109a)	Processing of planning applications: Major applications	88.33%	71.88%	100.00%	60.00%		63.00%		65.00%			✓	↑	Targets not reviewed
NI 157b (BV109b)	Processing of planning applications: Minor applications	73.66%	77.34%	76.00%	65.00%		67.00%		70.00%			✓	↑	Targets not reviewed
NI 157c (BV109c)	Processing of planning applications: Other applications	84.96%	88.76%	85.74%	80.00%		82.00%		85.00%			✓	↑	Targets not reviewed
NI 158 (BV184a)	% non-decent council homes	No data for this range	15.0%	No data for this range	.0%		.0%		.0%		45.0%			
NI 159	Supply of ready to develop housing sites	No data for this range		29.4%		No data for this range					?	?	Data based on AMR for 2008 published in December 2008. Figures based on RSS published September 2008 which supercedes the former Lancashire Structure Plan. Targets not provided	

PI Code	Short Name	2007/08	All DCs - 2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value									
NI 170	Previously developed land that has been vacant or derelict for more than 5 years	No data for this range		No data for this range			No data for this range					Reported by CLG, using data provided by English Partnerships - Data for this NI is a snap shot taken on the 31 <sup>st</sup> March of each year. There is a long validation process after the HCA delivers to CLG who then start to process the data according to the NI definition. The next data point "snap shot" is for 2008 due for release at the end of Sept 09.	
NI 171	New business registration rate	No data for this range		No data for this range			No data for this range					The data is based on ONS analysis of the Interdepartmental Business Register - time is needed to allow for late registrations to flow onto the system, and for ONS to quality assure and update the register, before work can begin on producing data for this target (and their main Business Demography publication). Data expected mid Nov 09	
NI 172	Percentage of small businesses in an area showing employment growth	No data for this range		No data for this range			No data for this range					The data is based on ONS analysis of the Interdepartmental Business Register - time is needed to allow for information on employment to be updated on the system, and for ONS to quality assure and update the register, before work can begin on producing data for this target. Expected mid Nov.	
NI 173	Flows on to incapacity benefits from employment	No data for this range		No data for this range			No data for this range					December 2009. That's when data for the quarter up to May 09 (in order to produce May 08 to May 09 data) will be available.	
NI 179	Value for money – total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year	No data for this range		No data for this range	422		No data for this range					1 <sup>st</sup> collection submitted on to DIH in October, 2 <sup>nd</sup> collection due between 01/07/09 and 31/07/09	

PI Code	Short Name	2007/08	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		All DCs - Median 2007/08 Value	Value	Target									
NI 180	The number of changes of circumstances which affect customers' HB/CTB entitlement within the year.	No data for this range	2161	2360		2700		2700		2700			
NI 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	No data for this range	10.2	15.0		13.0		13.0		13.0			
NI 182	Satisfaction of business with local authority regulation services	No data for this range	97%			95%		95%		95%			
NI 184	Food establishments in the area which are broadly compliant with food hygiene law	No data for this range	No data for this range		No data for this range								The Food Standards Agency will calculate the indicator values based on LA returns, and provide to the data interchange hub – not available yet
NI 185	CO2 reduction from local authority operations	No data for this range	No data for this range		No data for this range								This NI is compiled with LCC. LCC has indicated that the information is required by the end of next month
NI 186	Per capita reduction in CO2 emissions in the LA area	No data for this range	28.4				11.2						



PI Code	Short Name	2007/08	All DCs - 2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value									
NI 187(i)	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (i) Low energy efficiency	No data for this range		7%		6%		6%					
NI 187(ii)	Tackling fuel poverty – % of people receiving income based benefits living in homes with a low energy efficiency rating: (ii) High energy efficiency	No data for this range		24%		25%		26%					
NI 188	Planning to Adapt to Climate Change	0		1	1	2		3					
NI 189	Flood and coastal erosion risk management	No data for this range		40%		No data for this range							Targets have not been provided as it is unclear at this point what the targets should be
NI 191	Residual household waste per household	No data for this range		536	582		551		414	414			kgs
NI 192	Percentage of household waste sent for reuse, recycling and composting	26.33%	No data for this range	37.87%	34.50%	42.00%	38.20%	43.00%	53.70%	56%			

PI Code	Short Name	2007/08	All DCs - 2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value									
NI 193	Percentage of municipal waste land filled	No data for this range	No data for this range		No data for this range								All data are reported by Defra based on information provided by waste disposal local authorities to WasteDataFlow – available mid August
NI 194	Air quality – % reduction in NOx and primary PM10 emissions through local authority's estate and operations	No data for this range	No data for this range		No data for this range								Still being calculated – NI compiled through LCC
NI 195a	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter	No data for this range	10%	4%	12%		12%						Targets adjusted to reflect more achievable figure – 08/09 target based on old BVPI with adjustments.
NI 195b	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus	No data for this range	16%	18%	18%		18%						
NI 195c	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti	No data for this range	1%	2%	2%		2%						

PI Code	Short Name	2007/08	All DCs -	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target									
NI 195d	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting	No data for this range		0%	0%	0%		0%						
NI 196 (BV199d)	Improved street and environmental cleanliness – fly tipping	2	2	No data for this range	2		4		4					Available mid August – data comes from DEFRA
NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	5%	No data for this range	15%	No data for this range	21%		24%						Data comes through LAA

## Planning

PI Code	Short Name	2007/08	All DCs -	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target									
LPI DBC1 (BV106)	New homes built on previously developed land	73.00%	79.61%	87.00%	60.00%		60.00%							Targets not reviewed
LPI DBC2 (BV204)	Planning appeals allowed	36.4%	31.1%	45.2%	40.0%		40.0%		40.0%					Targets not reviewed
LPI DBC5 (BV188)	% of planning decisions delegated to officers	79%	No data for this range	76%		N/A								

PI Code	Short Name	2007/08	All DCs - Median 2007/08	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value		Value	Target									
LPI LS1 (BV179)	Standard searches carried out in 10 working days	100.00%	No data for this range	96.00%	98.00%		98.50%		98.75%					Targets not reviewed

## Stronger and Safer Communities

PI Code	Short Name	2007/08	All DCs - Median 2007/08	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value		Value	Target									
NI 1	% of people who believe people from different backgrounds get on well together in their local area	No data for this range	No data for this range	79.4%	78.5%	79.5%	79.5%	80%	80%					
NI 2	% of people who feel that they belong to their neighbourhood	No data for this range	No data for this range	73.2%										
NI 3	Civic participation in the local area	No data for this range	No data for this range	15.8%										
NI 4 (QoL23)	% of adults surveyed who feel they can influence decisions affecting their local area	No data for this range	No data for this range	30.9%	36%	33%		34%	34%					
NI 5	Overall/general satisfaction with local area	No data for this range	No data for this range	94.2%	No data for this range									
NI 6	Participation in regular volunteering	15%	No data for this range	29.5%	16%	30%		31%						
NI 8	Adult participation in sport and active recreation	24.3%	No data for this range	No data for this range	No data for this range	24.8%		25.0%						Data for reporting year April 2008 to March 2009 will be reported in November 2009, based on Active People data collected between October 2007 and October 2009













PI Code	Short Name	2007/08	All DCs -	2008/09	LAA Targets Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value									
NI 14	Avoidable contact: the proportion of customer contact that is of low or no value to the customer	No data for this range		4.6%	No data for this range	No data for this range				?	?		
NI 17	Perceptions of anti-social behaviour	No data for this range		7.9%	No data for this range						?	?	
NI 21	Dealing with local concerns about anti-social behaviour and crime issues by the local council and police	No data for this range		40.2%	No data for this range						?	?	
NI 22	Perceptions of parents taking responsibility for the behaviour of their children in the area	No data for this range		50.1%	No data for this range						?	?	
NI 23	Perceptions that people in the area treat one another with respect and consideration	No data for this range		14.9%	No data for this range						?	?	
NI 27	Understanding of local concerns about anti-social behaviour and crime issues by the local council and police	No data for this range		29.9%	No data for this range						?	?	
NI 37	Awareness of civil protection arrangements in the local area	No data for this range		16	No data for this range						?	?	
NI 41	Perceptions of drunk or rowdy behaviour as a problem	No data for this range		18.2%	No data for this range						?	?	
NI 42	Perceptions of drug use or drug dealing as a problem	No data for this range		15.5%	No data for this range						?	?	

PI Code	Short Name	2007/08	All DCs - Median 2007/08	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value		Value	Target									
NI 47	People killed or seriously injured in road traffic accidents	No data for this range	No data for this range	No data for this range	No data for this range							?	?	Statistical returns from local authorities (obtained from their police authorities, or their agents or other data processing authority) rolling 3 yr figure available by end of July 09
NI 48	Children killed or seriously injured in road traffic accidents	No data for this range		No data for this range						No data for this range		?	?	Statistical returns from local authorities (obtained from their police authorities, or their agents or other data processing authority) rolling 3 yr figure available by end of July 09

## Waste Management

PI Code	Short Name	2007/08	All DCs - Median 2007/08	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value		Value	Target									
LPI SD10 (BV90a)	Satisfaction with household waste collection	No data for this range	No data for this range	82.37%	85%				85%					
LPI SD11 (BV90b)	Satisfaction with waste recycling	No data for this range	No data for this range	72.57%	85%				80%					
LPI SD9 (BV89)	Satisfaction with the council keeping public land clear of litter and refuse	No data for this range	No data for this range	61.72%	85%				65%					
LPI WM3 (BV86)	Cost of household waste collection	£51.46	£50.98	£55.99	£53.64		£55.25		£56.91					
LPI WM4 (BV199a)	Local street and environmental cleanliness - Litter and Detritus	13.9%	9.0%	19.0%	18.0%		13.0%							

## Local Indicators

PI Code	Short Name	2007/08	All DCs - Median 2007/08	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value		Value	Target									
LPI CD9	Percentage of people participating in sport on 3 or more occasions per week	No data for this range	No data for this range	25.50%										Accounts for activity across all providers (country-wide average - 21.1%)
LPI CD10	Percentage of adults volunteering in sport for at least 1 hour per week	No data for this range	No data for this range	5.70%										Although it shows a reduction it is still above the county average of 5.2%
LPI CD11	Percentage of adults with sports club membership	No data for this range	No data for this range	30.20%										County average 24.1%
LPI CD12	Attendances at Ribblesdale Pool	124,223	No data for this range	137,409	130,403		140,157		141,558		141,558			The attendances are up on 2007/8 as the pool was closed for 11 weeks for maintenance.
LPI CD13	Attendances at Longridge Sports Centre	No data for this range	No data for this range	33,567	41,265		6,000		6,120		6,242			LSC was handed over the Longridge H S on the 1st of April 2009. The usage figures have been collated from both Longridge Sports Centre and our new FREEDOM Fitness Gym. Future figures will only be collated from Longridge Fitness Gym
LPI CD14	Attendances at the Platform Gallery	No data for this range	No data for this range	24,728	31,730		24,975		25,474		25,728			Actual figures down by 7002 on 2007/08.

PI Code	Short Name	2007/08	All DCs -	2008/09		LAA Targets 2009/10	Annual 2009/10	LAA Targets 2010/11	Annual 2010/11	LAA Targets 2011/12	Annual 2011/12	Target met?	Trend	Latest Note
		Value	Median 2007/08	Value	Target									
LPI CD15	The total number of visitors and users of the TIC	No data for this range	No data for this range	43,773	96,000		45,961		46,880		47,348			
LPI CD16	Attendances at Sports Development Activities	No data for this range	No data for this range	6,892	21,570		7,236		7,380		7,453			As we have now lost the Sports Development Coach the figures have dropped dramatically from previous years.
LPI CD17	Attendances at Arts Development Activities	No data for this range	No data for this range	32,463	5,130		5,130		5,386		5,637			The massive increase against target is due to a one off Banner exhibition that lasted 31 days with estimated attendances of 1000 a day
LPI CD18	Number of Freedom Card Holders	No data for this range	No data for this range	3,660	2,570		5,000		5,500		5,775			
LPI CH1	The percentage of press releases receiving coverage	100%	No data for this range	88%	90%		90%		90%		90%			
LPI CH2	Number of corporate complaints received	16	No data for this range	18		N/A								
LPI CH5a	Percentage of articles in the media which provide 'positive' coverage	36%	No data for this range	13.25%	40%	Deleted								
LPI CH5b	Percentage of articles in the media which provide 'balanced' coverage	60.25%	No data for this range	83.5%	50%	Deleted								



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		Value	Median 2007/08	Value	Target									
LPI CH5c	Percentage of articles in the media which provide 'negative' coverage	3.75%	No data for this range	3.5%	10%	Deleted								
LPI CH7	Total value of 'other' sales made	£165,000.00	No data for this range	0.00		N/A								
LPI CH8	Total value of surplus land sales made	£47,000.00	No data for this range	£1,000.00		N/A							classified as revenue income	
LPI CH23	Staff turnover	22.61%	No data for this range	14.92%	14%		15%							
LPI CH24	Number of training days provided	176	No data for this range	297		N/A								
LPI DBC3	Applications refused by committee but recommended for approval	11	No data for this range	0		N/A								
LPI DBC4	Applications approved by committee but officers recommended for refusal	0	No data for this range	0		N/A								
LPI DBC10	Number of new homes granted planning permission	No data for this range		168	80.5	322		483						
LPI DBC11	Number of new homes constructed	No data for this range		75	80	121		161						

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		Value	Median 2007/08	Value	Target									
LPI EH1	The percentage of food premises' inspections that should have been carried out that were carried out	100%	No data for this range	100%	100%		100%		100%					
LPI EH2	The percentage of Health and Safety initial inspections that should have been carried out that were carried out	65%	No data for this range	46%	100%		100%		100%					
LPI EH3	The percentage of food complaints responded to within 2 days	99%	No data for this range	94.5%	100%		100%		100%					
LPI EH4	The percentage of health and safety complaints responded to within 2 days	94%	No data for this range	87%	90%		90%		90%					
LPI EH5	The percentage of abandoned vehicles removed within 2 days	100%	No data for this range	100%	100%		100%		100%					
LPI EH6	The percentage of air pollution complaints responded to within 2 days	89%	No data for this range	92.5%	90%		90%		90%					
LPI EH7	The percentage of noise complaints responded to within 2 days	78%	No data for this range	84%	90%		90%		90%					
LPI EH8	The percentage of pest control complaints responded to within 2 days	99%	No data for this range	100%	90%		90%		90%					

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		Value	Median 2007/08	Value	Target									
LPI EH9	The percentage of requests for dog warden services responded to within 2 days	82%	No data for this range	93%	90%		90%		90%					
LPI EH10	The percentage of infectious diseases reported that were responded to immediately	99%	No data for this range	100%	100%		100%		100%					
LPI EQ1	Number of high profile dog fouling patrols undertaken	300	No data for this range	276	150		150		150					
LPI EQ3	Number of 'Out of Hours' surveillance patrols undertaken	70	No data for this range	28	30		50		50					
LPI EQ4	Number of school presentation runs in order to raise awareness of dog fouling	9	No data for this range	2	5		5		5					2 under-taken upon return to work of Dog Warden after maternity leave
LPI EQ5	Percentage of households receiving a three-stream collection service	50.4	No data for this range	96.4	95		97%		97%		97%			
LPI EQ9	Percentage of people surveyed who agree that the Council is working to make the area cleaner and greener	No data for this range	No data for this range	65.11%	75%		75%							
LPI FS1	% of draft audit reports issued in less than 10 days from completion of audit	93%	No data for this range	100%	95%						No data for this range			
LPI FS2	% of Final audit reports issued within 25 days of completion of audit	100%	No data for this range	100%							No data for this range			

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		Value	Median 2007/08	Value	Target									
LPI FS3	Percentage of Audit Plan covered	95%	No data for this range	87%		No data for this range								
LPI FS4i	% of Audit recommendations accepted and implemented: high priority	100%	No data for this range	100%		No data for this range								
LPI FS4ii	% of Audit recommendations accepted and implemented: medium priority	100%	No data for this range	100%		No data for this range								
LPI FS4iii	% of Audit recommendations accepted and implemented: low priority	100%	No data for this range	100%		No data for this range								
LPI FS5	Number of Audit reports	4	No data for this range		4	No data for this range								
LPI FS6	Accrued interest to date from lending	£334,298.64	No data for this range	£241,913.94	£440,000.00		£440,000.00		£440,000.00					
LPI HN1	Number of affordable homes provided for people in need	40	No data for this range	49	46		50		55					
LPI HS2	Homeless: Number of applications for assistance	228	No data for this range	183		N/A								
LPI HS3	Homeless: Number of applications accepted	14	No data for this range	13		N/A								

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		Value	Median 2007/08	Value	Target									
LPI RB1	CTAX direct debit take-up as a percentage of chargeable accounts	70.7%	No data for this range	71.07%	71%		71%		71%					
LPI RB2	CTAX Direct Debit take-up as a percentage of receipts	74%	No data for this range	75.56%	75%		75.75%		76%		76.25%			
LPI RB3	NNDR Direct Debit take-up as a percentage of total properties	55.9%	No data for this range	53.35%	50%		55.5%		53.75%		54%			
LPI RB4	NNDR Direct Debit take-up as a percentage of receipts	51.6%	No data for this range	55.22%	50%		55.5%		55.75%		56%			
LPI SD1	Percentage of people surveyed who are satisfied with the local area as a place to live	No data for this range	No data for this range	92.47%	85%				93%					
LPI SD2	Percentage of people surveyed that agree that the local neighbourhood is a place where people from different backgrounds get on well	No data for this range	No data for this range	53.2%	52%		54%							
LPI SD5	Percentage of people surveyed who agree they can influence decisions made in their local area	No data for this range		28.41%	28%		30%							
LPI SD7	The percentage of people surveyed who agree that the Council treats all types of people fairly	No data for this range	No data for this range	53.81%	53%		55%							

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		Value	Median 2007/08	Value	Target									
LPI SD8	The percentage of people surveyed who agree the Council provides value for money	No data for this range	No data for this range	46.19%	58%		48%							
LPI SH6	Number of people joining physical activity programmes	449	No data for this range	552	500									
LPI SH7	Retention rate of people completing physical activity programmes	62%	No data for this range	67%	50%		75%							
LPI SH8	Percentage of people completing physical activity programmes who maintain healthy lifestyle changes after 6 months	76%	No data for this range	78%	70%		81%							
LPI SH10a	Percentage of people surveyed who feel safe in their local neighbourhood after dark	No data for this range	No data for this range	68.42%	60%		60%		70%					
LPI SH10b	Percentage of people surveyed who feel safe in their local neighbourhood during the day	No data for this range	No data for this range	91.56%	90%				92%					
LPI SH11	The percentage of people surveyed who agree the Council is making the local area safer	No data for this range	No data for this range	60.82%	65%				65%					
LPI WM1	Number of reported missed collections per 100,000 population	26	No data for this range	30	24		23		22					

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		Value	Median 2007/08	Value	Target									
LPI WM2	Percentage of missed collections put right in 24 hrs	90%	No data for this range	93.5%	100%		92%		93%					